

1 CITY OF COLLEGE PARK
2 MAYOR AND CITY COUNCIL
3 WORKSHOP SESSION
4 JANUARY 3, 2023
5

6 MINUTES
7

8 Present: Mayor Bianca Motley Broom; Councilmen Ambrose Clay, Joe Carn, Ken Allen
9 and Roderick Gay; Interim City Manager Jackson Myers; City Attorney Winston
10 Denmark; City Clerk Shavala Ames

11 Absent: None

12 Mayor Motley Broom called the workshop session to order at 5:00 p.m.

13 **ACTION:** Councilman Clay moved to take up executive session to discuss litigation,
14 personnel, real estate and cyber security, seconded by Councilman Carn and motion
15 carried. (All Voted Yes.)
16

17 The workshop session reconvened at 6:02 p.m.

18 **1. Discussion on Water Issues - Water System Update.**
19

20 Interim City Manager Jackson Myers said good evening. Thank you for this time to speak. I
21 wanted to directly address the many stakeholders we have here in the city. My name is Jackson
22 Myers, and I am the Interim City Manager for the City of College Park. I am here this evening to
23 talk about what happened with the recent water issue in our city. The very first thing that I would
24 like to say to the residents and business owners of our fine city is, I am sorry. On behalf of our
25 staff, I would like to extend my sincere apologies to each one of you. We know this catastrophic
26 event created a significant inconvenience to everyone, especially since many of you were in the
27 midst of holiday celebrations with family and friends.

28 We will take some time to explain to you what happened, what we did, and how we are going to
29 work to improve our processes and protocols should this ever happen again. We hope that it
30 never will, but if it does, we will be ready. We will be better.

31 We appreciate all of you and I wanted to make sure you all know that we are well aware of how
32 tough this was.

33 So now, what happened, several other Department Heads and I began receiving calls about water
34 issues. Beginning on Friday, the freezing conditions caused 4 main water breaks. While initial
35 communications came a little slower than we would have liked, we wanted to make sure we
36 understood the severity of the situation so we could share accurate information. We know that
37 this delay contributed to your inconvenience, so again, please know that we are sorry.

38 City Staff responded to an uncharacteristic number of emergencies, and in our best efforts to
39 understand the primary issues, we kept in constant communication with Public Works and
40 neighboring communities that supply our water to rectify the situation as quickly as possible. As
41 crews continued to respond to these emergencies, general functions such as turning on and off
42 home water services and meter checks were delayed temporarily. And so here is what we did:

43 Beginning on Tuesday we started communicating with the public via Code Red and our city
44 communications outlets. Departments began meeting multiple times a day beginning at 6:00
45 a.m., noon, and 4:00 p.m. To best serve our residents we formulated a game plan, which was:
46 staff distributed drinkable and non-drinkable water daily for 4 days, porta-potties were placed in
47 strategic places throughout the city, we conducted wellness checks on seniors and those with
48 disabilities, staff delivered water to all senior facilities and various apartments for those who
49 were unable to pick up their own water, we had tankers on standby to support the Fire
50 Department from GEMA; as we learned of residential plumbing leaks and breaks for those
51 citizens who were out of town, we sent staff to their homes to turn off the water; Mayor Motley
52 Broom created a video that was distributed through social media providing real time updates; our
53 Communications Department provided accurate updates at regular intervals; and Department
54 Heads were available via email and cell phones even if they were scheduled to be off during this
55 time.

56 While we will work to make sure this does not happen again, but if it does, here is what we are
57 working on for our plan of action: we are updating procedures and protocols, and we started a
58 SWOT analysis. That means taking time to identify strengths, weaknesses, opportunities and
59 threats, and using that information to create a solid plan of action.

60
61 Rob and Tim will share more details about the technical side of things, but I wanted to assure all
62 of you that we have learned from this, and we are and will continue taking steps to put a solid
63 plan in place. We know better so we can be better, so again our sincerest apologies.

64 Rob McPherson of Prime Engineering said thank you Mayor and Council. I'm Rob McPherson
65 with Prime Engineering. I put together a little PowerPoint presentation to walk through what
66 occurred over the last week. First up you'll see on the screen is the city-wide water system map. I
67 wanted to show you, so you could get a better understanding of the water system. The city has
68 two connections, to the City of East Point on the north side of town and one at Lyle. There are
69 two elevated water storage tanks. One referred to as the Charlestown water tank, that water tank
70 is a 500,000-gallon water storage tank. Then there is another one at the West Fayetteville Road
71 that is a 750,000-gallon water tank. Immediately adjacent to the West Fayetteville tank is our
72 connection to the Clayton County Water Authority system where we also have an
73 interconnection where we take water from that. Then we have an emergency connection with the
74 City of Atlanta down off of Sullivan Road next to where the old College Park Conference Center
75 used to be located.

76 On Saturday, December 22nd the system appeared to be in good condition operating fine with no
77 losses that we were aware of. We did determine that a water tank transmitter froze from the

78 subfreezing temperature and those were sending back some signals to our system that were not
79 accurate in terms of the levels in those water tanks. But, once those were thawed out and the
80 temperatures came back up they were reading again fine. That occurred in the same time frame
81 Clayton County began a boil water advisory because of leaks in their system and pressure drops
82 in their system that dropped below 20 psi. They issued the boil water advisory for their system
83 on Sunday, December the 25th. East Point called that afternoon requesting that we shut down the
84 transfer of pumps because of water level drops in their tanks and system pressure concerns that
85 they had with their system. They did not want it to drop below 20 psi because that is the
86 threshold where you have to ask all the citizens to boil water. They were losing pressure in their
87 tanks, and they did not know exactly why. We were looking at our system feeling like we did not
88 have any major issues in our systems, and there was a water break in their system that seemed to
89 be causing the problem. We did shut down both of those pump stations so that the system in East
90 Point could try to get their system back up to a pressure they wanted to be operating at. We
91 opened the valve to the City of Atlanta which is a very small connection. It provides a very
92 limited water supply and we also turned-on water from Clayton County but the pump there
93 started smoking, so we had to shut it down. We don't know if that was just because the pump
94 went bad or the low pressure in that system didn't feed enough water to it to cool it and presented
95 a problem there. We also were notified of a water leak on Hemphill and Cambridge, just a six-
96 inch line in the city, and immediately began repairing and put that line back in service again. At
97 that point, the pressure in the system still appeared to be good.

98 On Monday the 26th, we continued to have problems getting water from the main supplier, the
99 City of East Point. We were only running one pump and often that was it, only at one-hour
100 increments. East Point was still trying to determine their source of water loss. They felt like it
101 might be us. We did have some water loss and some water leaks, but we did not know of any
102 major water leaks. We drove the entire system looking for visible water leaks and did not find
103 any water leaks at that time. There was no water from Clayton County due to their boil water
104 advisory and we had minimal flow coming from the City of Atlanta system.

105 We did come across another leak on Monday at Rugby again. That was another six-inch line and
106 that line was repaired. We still maintained water pressure in our system, and we had not gone
107 below the 20 psi which would require the boil water advisory. Then on Tuesday things started to
108 get a bit worse. That morning the water pressure had dropped below the 20 psi level and we
109 issued the boil water advisory. We learned that East Point had discovered a major leak and they
110 believed that was the major cause and source of water level drops and pressure system drops in
111 their system. Again we were still not getting any water from Clayton County and we had no
112 pumps to pull from. The Clayton County and West Fayetteville systems, where our pumps had
113 gone down, we brought in an emergency pump and made a connection there so that as soon as
114 Clayton County's water system came back on service, we would be able to immediately pull
115 water from that system. Another water leak was discovered at Pierce and Rugby, this was a six-
116 inch line. We made arrangements to get a truckload of drinking water brought into the city that
117 would be delivered that evening to the GICC, where city staff would then move it over to the fire
118 stations and could hand it out to the citizens on the 28th Wednesday. We would continue to have

119 problems with East Point delivery, but they were beginning to get their system stabilized and
120 they were allowing us to run our pumps a little bit longer and little more often. That was a really
121 good sign because we knew at that point in time, we can start to see some pressure system
122 increases in our systems which made us feel like we were moving in the right direction.

123 Although we did speak to the County Manager and start to work with him on trying to develop
124 an alternative way for them to get water to us and to help us get some water into our system, we
125 found a leak on John Wesley near Conley. This was on a dead-end line over in the Six West
126 development. We believe that whole system over there had been turned off, but this was one line
127 that had served an old apartment complex that had been torn down. Apparently that dead end line
128 that fed that complex was still active. So, you had a line that had no water moving in it and the
129 likelihood of freezing increases and then that leak was discovered on Wednesday. The valve was
130 immediately shut off, but we did not repair that line because there's no customers on it. We also
131 started to use the smart meters information to find homes that had excessive flow going through
132 their water meters and as soon as we found those 37 homes, the water department immediately
133 started going out to those homes trying to find the homeowners to figure if the meter was
134 flowing and if they would shut it off.

135 We drove the entire city looking for leaks. We had two more truckloads of drinking water
136 brought in and delivered to the GICC for residents. The police started distributing potable water
137 to any residents that needed it, the elderly, and shut-ins that requested it. At that point in time, we
138 were having three daily calls amongst the department heads: 6:00 a.m., 12:00 p.m., and then 4:00
139 p.m trying to make sure everybody was abreast of what was going on. Action steps were given to
140 each person and the Department Heads took off and tried to accomplish their tasks. Thursday
141 morning, we were getting on top of the leak issues and the pressure sources of the pressure issues
142 and the water flow. The City of East Point provided continuous water supply with one pump for
143 the whole day and they got a second pump running around noon. We started to go up to 60 psi in
144 the Charlestown tanks but still no water from Clayton. We knew that at that time we felt like we
145 were going to be able to get some water from them later that evening. We had two more
146 truckloads of water delivered to us and again we met three times during the day to communicate
147 with all Department Heads on the activities of what was going on. Friday morning, Clayton
148 County allowed us to turn on the valve and start filling up the Charlestown tank with water. We
149 got it about 90-95% full that evening. We got about four hours of continuous flow from the City
150 of East Point. We had one pump continuously running from them and by Friday morning we had
151 our tanks completely at about 90% full and pressure restored in the system.

152 We then made arrangements with the City of East Point to sample our waters and get our results
153 back on the following day. It's a 24-hour test and they took 12 samples throughout the city and
154 took those back to their labs. We did not have any trucks delivering any water as we had plenty
155 of drinking water and bottles on hand. We also turned off the valve with the City of Atlanta
156 because that small source of water was no longer needed. We had two department meetings on
157 that day, 9:00 a.m. and 3:00 p.m. on Saturday. The City of East Point let us know that those
158 samples came back negative and that the water was good to use and the boil water advisory
159 could be dropped. That was sent out around 3:00 p.m.

160 So what are the next steps? What we have discussed internally is trying to do a more thorough
161 investigation into our system. As well as meeting with the City of East Point and Clayton County
162 to discuss some of the problems that they had and how they intertwine with our system, so that
163 we can then try to put together some action steps on what we need to do to reinforce our system.
164 They might be adding a ground tank, a new pump station, a new designated connection and
165 there's a number of different options that we can look at and we will be exploring those. We had
166 many utilities around the Metro Atlanta area that experienced these same problems and in our
167 case, our main water supplies come from East Point and Clayton County, both of those systems
168 went down or just about completely down.

169 Councilman Clay said I was home all through the crisis. I had been planning to go out of town,
170 but we couldn't for other reasons. I don't know how many people reported the leak on Rugby
171 and I guess it was Pierce that was leaking. The guys came out as soon as they could and worked
172 on that. The guys were digging at Rugby, Hemphill and Cambridge. There was just a lot of good
173 work done by the staff. I don't have many questions at this point but, I think going forward we
174 need to reactivate our work on our emergency planning. We did get up to speed quickly but it
175 could always be better. I suggested we use the automated metering system to determine where
176 we were losing water in private homes, partly because a lot of people were out of town, and it
177 would save them from coming back and having a gigantic water bill as well as having a damaged
178 home. At one time we had sensors installed on major pipes in the city because we were losing
179 about 20% of our water. This was a number of years ago and we embarked on a campaign to
180 improve the water distribution system and fix the leak. Public Works did a really good job on
181 that because we only had four major leaks.

182 I happened to be on a test team for See-Click-Fix which is the app that Eastpoint uses to report
183 problems and the app that we've been using to report problems hasn't worked terribly well. I was
184 getting detailed reports throughout the whole thing on See-Click-Fix and we look good
185 compared to the number of breaks. East Point is a much larger city as well. So, I would like to
186 see us look into improving our emergency planning. Probably everybody in the Metro Atlanta
187 area is thinking the same thing right now. I would like us to re-look at installing sensors on our
188 main lines. I think we have the adapters in the water pipes now and we were moving them
189 around because they weren't totally inexpensive, and we didn't want to buy a whole bunch of
190 them. But I think we want to put them in place and leave them in place to become aware of a
191 major break just like what we've invested in the electrical system. We're now able to localize a
192 breakdown in the electrical system within the city. I'm not saying we have to automate shutting
193 off the water valves to the main lines but I would sure like to see us be able to sense it in the
194 main lines. That is something we couldn't do readily with the automated meter system, but we
195 could with these other leak detectors that we had intended to put in the system.

196 I just like to compliment the staff particularly and I think part of our emergency plan needs to
197 improve our communication with everybody.

198 Councilman Carn said the first question, did you put this report together?

199 Mr. McPherson said I did with the help of staff.

200 Councilman Carn said very well thought out and thorough report. I think that's so important for
201 us to have something like this even after we've had a crisis situation. I think it affected a lot of
202 residents. I want to thank staff for the job that they did from this report. I can now see that you
203 know this was very well coordinated efforts with Department Heads working together. When
204 something happens, we're going to drop the ball sometimes and there was a lot of factors of this
205 that were completely beyond our scope of control. When the smoke clears, a full assessment of
206 what happened is really important. It's very important so we can understand what happened. A
207 lot of times people think well we goofed and somebody's going to get in trouble, so we're just
208 going to say we goofed, and we don't know what happened or we never get an explanation of
209 what happened at the end of the day. It doesn't speak unkindly, or diminished staff's efforts and it
210 enhances staff's efforts when we have a good solid explanation and timeline of what happened
211 and what occurred. I was here for the holidays, I had family here for the holidays and we had
212 some water issues.

213 The poorest among us in our communities are going to suffer more for any issues that arise. So
214 the issues in our apartment complexes were compounded because of the fact that they're not up
215 to standards in terms of maintenance, upkeep, and repair. We had water service back on, even if
216 it was low pressure, but many of them had no service at all, because their pipes were so outdated
217 and old that even if we had serviced the street, they couldn't turn it back on for a few days even
218 after the crisis was over. We need more communication with us. We did get communication
219 from staff, but the more we know, the more we can inform our residents about what's going on. I
220 appreciate that a lot of good information got out and we need to make sure we sign up more
221 people for Code Red. I lot of those numbers we're calling, I don't know if that list is purged. We
222 have a turn style operation going on in a lot of our apartment communities. Someone comes in
223 and signs up for Code Red, well six months later they may be gone, and we may still be dialing
224 that Code Red number. There's a lot of things we can tighten up on our end to make sure we're
225 getting the notifications out to people that need it. How many new power customers signed up
226 for Code Red? I did get a good number of Code Red folks and that's a good strong number, but
227 how is that list purged or refreshed?

228 I think it went good overall. Getting the water out was very important in my community. I got so
229 many calls. I couldn't wait for Coca-Cola to come through with the water, I had to go out and
230 buy several hundred gallons myself. I went out and bought them and the first night I loaded them
231 up in my truck and we covered our apartments until 9:30 p.m. We dropped off as many as we
232 could, and people were really appreciative. I'm glad we did get water though and we got
233 sufficient water which was really good. I'm on the Next Door app thing where a lot of people
234 comment. I saw a post here and I want to read that. It says "I am very grateful for the cases of
235 bottled water College Park dropped off on my porch last Thursday. I was down to my last few
236 bottle waters. I did not call to request it and I don't know who did. My neighbor said she saw
237 them dropping it off but said she didn't make the request either. I am grateful as my hip is out
238 and it would have been a struggle to go and get it myself. A big thank you". We made the best of
239 a dire situation, and we want to always think about covering our residents as best as we can.
240 Every department worked together and did a really good job considering the situation we were

241 in. I just want to thank you all but this post assessment is very important and this is the type of
242 stuff I'd like to see from here on out when there is an issue. Like the City Manager said, I want to
243 send out an apology to our residents as well because you know they're dependent on us for this
244 service. Generally, we have pretty good service in terms of our utilities that we can control but
245 we don't handle our own water unlike a power substation. Our power could function even if our
246 neighbor's power goes out. With the water, that's not the case. We're a little more connected with
247 this type of stuff. Residents have to understand that and realize that most residents may not know
248 where College Park water comes. They may just think College Park handles all of their water
249 systems but it's a good learning lesson. It's a rare occasion and I don't think this is going to
250 happen too often. I hope that we don't hit those type of temperatures, but I think we did pretty
251 good overall. City Manager, I know it was a headache. I wouldn't have wanted your job last
252 week, but I think you did a great job. Department Heads, y'all really stepped up and we really do
253 appreciate it. I know a team effort when I see a team effort and that was truly a team effort.

254 Mr. Myers said Councilman, I would also like to add that several of the Department Heads had
255 vacation and they came off vacation. I'm proud of those people who decided that this was more
256 important than their vacation.

257 Councilman Carn said City Manager, at some point I want to see if we can figure out some kind
258 of way to put together something for the Department Heads of some kind of a thank you. If
259 everybody's interested but I really want to let y'all know how much we appreciate y'all.

260 Councilman Allen said like everybody else, thank you very much for this. This is good
261 information and I'm sure it'll be updated more as you communicate with the emergency planning
262 group. I've been involved with a couple of emergencies over my lifetime and none of them are
263 fun. Two with Delta when we had a plane crash in Dallas and again with 9/11 and they are
264 unexpected when they do happen. The key is assembling a good group whenever you can but
265 also to try to be ahead and pre-plan and have emergency programs in place where you can easily
266 adapt to whatever the situation is. I have to thank Tim Lewis. Your crew were unbelievable. I
267 don't know how many hours they averaged per day, but I can tell you it had to be well over 12
268 hours. Your people were working because they did an awful lot of work, and it is appreciated.
269 One big key is communications. Once you got the group together, once you found out what was
270 happening, you did start communicating, but I think we need to start off at the beginning. To
271 make sure we're communicating not only with our citizens but with East Point, Clayton County,
272 and the City of Atlanta if we need to and work with these people to make sure that we're
273 communicating.

274 I just I want to thank a lot of neighbors that got involved. A lot of citizens were reporting leaks. I
275 know I had a pipe burst in my garage and one of my neighbors let me know we had it cut off at
276 the street until I got home. But neighbors need to be looking out for neighbors and that's what
277 was happening. Thanks very much to the Police and Fire for the providing the water for people
278 that needed it. I know at Princeton Court I got several calls and they got water delivered straight
279 to them. They appreciated every single bit of it, so thanks to everybody that was involved. Rob,
280 thank you very much for your time that you got involved with this and all the Department Heads.

281 I appreciate what everybody's done. Did we make some mistakes? Yeah. We'll always make
282 some mistakes. Are we going to learn from them? Yes, but we did a lot of things right. I
283 appreciate what everybody did in the city.

284 Councilman Gay said I think we got enough thank you so I don't think I need to keep thanking
285 y'all. I do have some observations and recommendations. I would recommend that we have a
286 discussion about doing a study with the M.O.S.T. tax money when they start coming in to look at
287 what our system needs or improvements that we would need before we commit to towers or
288 wells. I think a study could tell us better of what to do. One of the things I observed is that I also
289 stayed on the phone. I do want to thank Jackson for taking my calls because I actually called all
290 four of those days. One thing I did notice is that there were different communications on going.
291 All staff was talking but we weren't being updated so I had to call you. Going forward, I don't
292 know if we can legally do it, but to keep the elected officials plugged into those conversations
293 because I wasn't aware of what was going on. But I know you all was talking. The third thing I
294 found out is that because of so many people are retiring, because of all the interim directors, one
295 of the things that I think we need to constantly do is to keep all our inner government
296 departments informed of who's in place. Who our engineers are. Who our interim Public Works
297 director is. What I heard was that they didn't know who was in place. I'd like to know more about
298 what our wells did, the wells that we bought. I like to know what we get out of it in terms of
299 additional water. What did it service? I know we spent a considerable amount of money for those
300 wells.

301 I heard my colleagues talk a little bit about the Code Red. I know Code Red is basically a dialing
302 service where you add the data. We need to look at configuring Code Red that it can
303 communicate in different parts of the city instead of just the blanket call. Blanket calls which is
304 effective but that could have been a way to communicate to some areas that had pressure or
305 didn't have pressure, being able to departmentalize Code Red by Wards.

306 The other observation, I would be curious as to know what City of Atlanta charges us for water. I
307 know that we are East Point and Clayton County's largest wholesale customer and I know they
308 did everything they could do but there were times when I wasn't feeling in love, in other words.
309 Melissa, I know she was with the City but from what I was hearing she was taking charge in East
310 Point, and she was making recommendations. Tim, I called him so much, but he took my call. He
311 even was praying for the tank at Charleston to fill up. I thought Councilman Carn was going to
312 touch on this but I understand that there there's a tower on Pearl Street in East Point that was put
313 there 10 years ago as an emergency source of water. I think it's about a million-gallon tank. We
314 drove by there this morning and looked at it. I understand that the City of East Point and College
315 Park could have a conversation about tapping into that and putting it into that distribution system
316 but that's not currently going on now. That tank could have been an extra source of water.

317 Mayor Motley Broom said for those of you in the audience, I believe that we have some note
318 cards available if you have questions about this particular issue. The note cards are located in
319 area where you got the agenda. If you have questions about this particular issue Mr. McPherson
320 is here to answer those along with the team.

321 I do have a couple of questions myself. I want to thank you and the entire team for all the work
322 that you did last week. It was certainly not an easy issue and I think that the team really tackled it
323 head on and addressed issues as a team. I think that that showed in the response back to
324 December 24th. Your second point was that the water tank transmitter froze which gave a false
325 water level in the tank. When the transmitter was unfrozen was that level still good?

326 Mr. McPherson said yes.

327 Mayor Motley Broom said I had someone ask me and I didn't know the answer to this so I'm
328 posing it to you and the team. We've had freezes before and not had failure on this sort of
329 catastrophic of a level. Do we have a sense of why everything happened now? What contributed
330 to all of these things coming together in the system experiencing this type of failure?

331 Mr. McPherson said typically, in this region, we get hard freezes but usually the next day we are
332 usually right back up close to freezing levels, the low 30's. Often we immediately get back above
333 freezing, you do not have below freezing for, in this case, four days. Even down into the single
334 digits, that's unprecedented. Because of that the ground freezes deeper and it gets deeper than
335 what our water pipes are buried. Most of the water pipes are buried around four foot deep, so
336 small water lines going into houses are typically 12 inches deep. Those tend to freeze more
337 quickly under crawl spaces. Because of the deep freeze, we actually had our six-inch water lines
338 break. One of those was in a line that was a dead-end line with no movement but the other three
339 were main lines where we know water movement is good and it's still fresh. Finding these leaks
340 are really hard because if it doesn't come to the surface or if it's on a street that's closed and
341 nobody's driving up and down it, we do not know that those leaks are even occurring. It pulls the
342 system down and you can't keep up with demand. I think that was very obvious in the fact that
343 we had so many utilities around this area experience the same problems at the same time. Many
344 of them was worse than us.

345 Mayor Motley Broom said thank you for clarifying, I appreciate it. Another question that I
346 received, could we do it on our own? Could we have our own system and not rely on anyone
347 else?

348 Mr. McPherson said with a lot of time and a lot of money, possibly. The biggest problem is that
349 City of College Park sits on a ridge. There's railroad that runs downtown, and everything flows
350 away from the railroad tracks. As a result, we would not have a very good water supply source
351 even if we could put in a water treatment plant. The City of East Point gets their water off of the
352 Sweet Water Creek. They have a reservoir out there that supplements their flow. Clayton County
353 has a very large reservoir down in the very south part of their county. The City of Atlanta just
354 took over a reservoir. Their water supply was two days in peak flows for the whole city. Now it
355 is 30 under peak flows and 60 under normal flow with the new reservoir they added. Those are
356 all extremely expensive. The City of East Point has a very reliable water supply, and they have a
357 very reliable system. They had some unique circumstances that occurred there that impacted us,
358 and we had things that happened to us that impacted us. We actually have a backup, Clayton
359 County. Most municipalities do not have a backup. So, you actually have a redundant system
360 already. There are some things that we can do that perhaps will make our system more resilient

361 and less likely to have the same thing occur that would be cheaper to put in place, than trying to
362 build something new or have our own exclusive water treatment plant. I'm not even sure EPD
363 would give us a water withdrawal permit to do that when we already sort of have that through
364 East Point.

365 Mayor Motley Broom said understood. I think you have a question in front of you.

366 Mr. McPherson said the question is "Clayton County issued a boil water advisory on Saturday.
367 College Parks boil water wasn't issued until much later. What and when are the triggers to
368 explain the gap in time?"

369 The water that we take from Clayton County is done manually. We send somebody over there to
370 turn the pumps on to take water from their system and fill our tanks. We had not turned those
371 pumps on because at the time our tanks were filled. We were operating off the City at East
372 Point's water system. There was no reason to issue a boil water advisory because at that time we
373 were not getting water from them. Our water was coming strictly from the City of East Point,
374 and they had not, nor I don't think ever implemented a boil water requirement in their city. Tim
375 talked regularly to Melissa over at the City of East Point, they talked continuously. She was
376 constantly telling them, yes you can get water though or you can't. She was trying to do
377 everything she could to make to make sure their system didn't go down. If their system went
378 down then they would never be able to even be able to help us at all. I thought Tim did a really
379 good job in his communications with her. He was also talking to Cody over at Clayton County
380 and I think some things happened in Clayton County that maybe Cody was not aware of and
381 didn't get communicated with him, but as soon as we reached out to the Executive Director over
382 there, Bernard Frank, he immediately began working with us trying to help us out.

383 Mayor Motley Broom said thank you so much Mr. McPherson.

384 **ACTION:** Councilman Clay moved to re-enter executive session to discuss real estate at 7:03
385 p.m., seconded by Councilman Carn and motion carried. (All Voted Yes.).

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CITY OF COLLEGE PARK

Bianca Motley Broom, Mayor

ATTEST:

Shavala Ames, City Clerk